

WARD  CHOWEN

CHARTERED SURVEYORS • ESTATE AGENTS • AUCTIONEERS

A Guide to Moving Home



Welcome to Ward & Chowen

Ward & Chowen is a very well established firm of Estate Agents, Auctioneers and Valuers, offering a thoroughly professional, yet friendly and approachable service when it comes to buying, selling and letting property around Tavistock, West Devon and East Cornwall. We are the only agents in this area also qualified as Chartered Surveyors, meaning that we can offer an additional level of expertise to our customers and clients that cannot be found elsewhere in the town.



Neil Woolcock BSC (Hons) MRICS MARLA IRRV
Principal

Utilising our vast local knowledge and many years of experience, we can offer property for a variety of purposes all over Tavistock and the surrounding areas. We are well placed to cater for all types of prospective home owners from first time buyers to large families.

This guide has also been compiled not just as a guide to buying and selling your home, but also to introduce you to some of the very special businesses this area has to offer. Should you take the decision to move home then please remember to enlist their services - they are some of the best suppliers and professionals in this area. My thanks are extended to all those sponsors who contributed to this brochure.

Ward & Chowen have helped thousands of people buy, sell and let land and property, so why not follow their example and put your trust in the Chartered Surveyors and Estate Agents who are the best in the area.

Thank you so much for your extreme efforts during the house purchase process... We really appreciate all you have done for us." – Mr and Mrs B

An Introduction to our Area

Tavistock is an ancient Stannary Town on the south west edge of the Dartmoor National Park. It developed around a Benedictine Abbey which was founded in 974AD by Ordulph, Earl of Devonshire. The name Tavistock derives from "Tavy," the name of the river on which it lies and "stock," meaning market.

Tavistock is the largest town in West Devon with a population of approximately 12,000. Many of the houses are built of local stone with a wide range of recognisable high street shops, a market, riverside park, leisure centre and theatre.

The Charter to allow the town a market was granted by Henry I in 1105 and the present market building was built in 1850 by the 7th Duke of Bedford. Much of Tavistock's history is tied up with the tin and copper industry which was recognised in 1305 when a Royal Decree made Tavistock a Stannary Town. Sir Francis Drake was born at Crowndale Farm which is about two miles south of Tavistock. The buildings were demolished in the middle of the nineteenth century.

Ideally located to take advantage of the countryside and within easy reach of Plymouth and the coast, Tavistock has much to offer both residents and visitors.

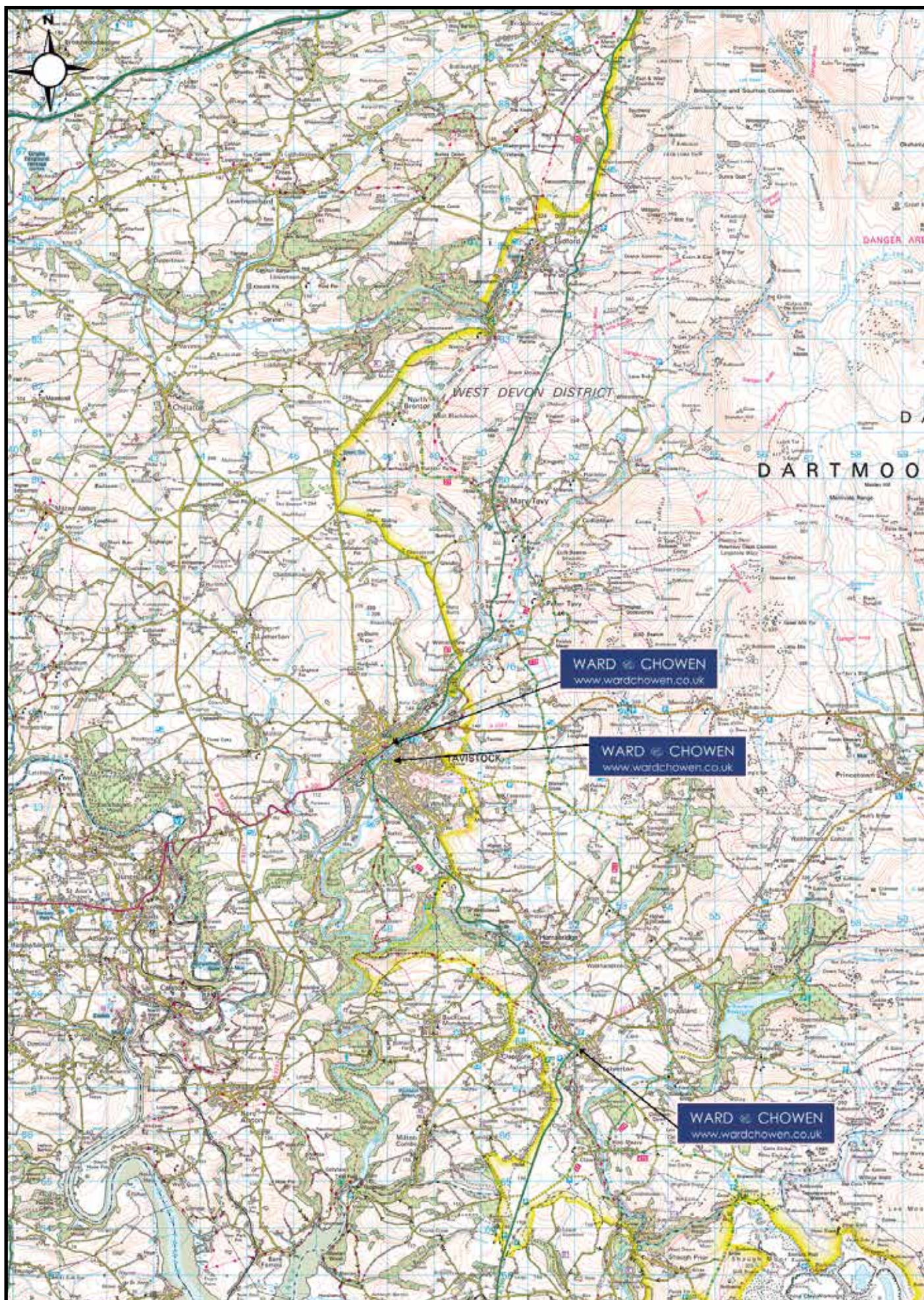
Yelverton is known as one of the gateways to Dartmoor, just inside the edge of the National Park, between Tavistock and Plymouth. The village provides a good selection of shops, including a supermarket, pharmacy, doctors, dentist, butchers, hairdresser, garage, post office, hotels and inns.

To the south the city of Plymouth provides excellent educational (including Plymouth College and two Universities), recreational and shopping facilities. There are mainline railway stations to London (Paddington) and ferries to the Continent.

Dartmoor is renowned for its spectacular scenery, with its tors, heather-clad moorland and wooded valleys, bisected by rushing streams and rivers. There are many opportunities locally for fishing, walking, riding, climbing and cycling, together with the Drakes Trail cycle route, running from Tavistock to Plymouth, while about 4 miles away is the stunningly beautiful Burrator reservoir.



Tavistock statue of Sir Francis Drake



Our Services

Our staff are some of the most experienced and knowledgeable around, with a friendly, helpful approach and a dedication to helping you move home, whether you are buying, selling or letting your property.

Residential Sales

- >> All types of residential property
- >> Full marketing from two local offices
- >> Competitive commission
- >> No sale - No fee
- >> Accompanied viewings, six days a week
- >> Regular feedback
- >> Listings on major property portals
- >> Property auctions
- >> Aerial photography

Residential Lettings

- >> ARLA regulated
- >> Let Only or Fully Managed services available
- >> Tenant referencing undertaken
- >> Approved third party deposit management
- >> Tenancy agreements
- >> Rent collection
- >> Regular inspections
- >> Any property taken on - from flats to farmhouses

Commercial Agency and Professional Work

- >> All types of commercial property
- >> Commercial sales and lettings
- >> Business sales
- >> Valuations for Tax, Inheritance and Probate
- >> Commercial valuations
- >> Planning/Development and Option Agreements

Agricultural Agency and Professional Work

- >> Farm and land sales
- >> Country and equestrian property
- >> Single farm payments
- >> Farm business tenancies
- >> Grass keep
- >> Stewardship schemes
- >> Regular sales of cattle and sheep
- >> Farm dispersal and machinery sales

Guidance for Sellers - helping you to secure the best price for your property

• Make the best possible first impression

- ✓ Initial impressions count - ensure that your lawn is trimmed and your garden is tidy

• Emphasise space

- ✓ De-clutter, clear surfaces and tidy loose objects into cupboards

• Maximise the natural light

- ✓ Open curtains, blinds and internal doors

• Create a pleasant atmosphere

- ✓ Open windows to air the property. If possible, take pets outside during viewings

• Minimise buyer concerns

- ✓ Where possible, carry out minor repairs to visible areas such as walls, floors, skirting and doors

• Security

- ✓ For peace of mind, lock valuables away during viewings

• Leave it to us

- ✓ We are experts at dealing with potential buyers, answering their queries and alleviating any concerns. Give the viewers space during their appointment and liaise with us afterwards for feedback and any follow-up questions

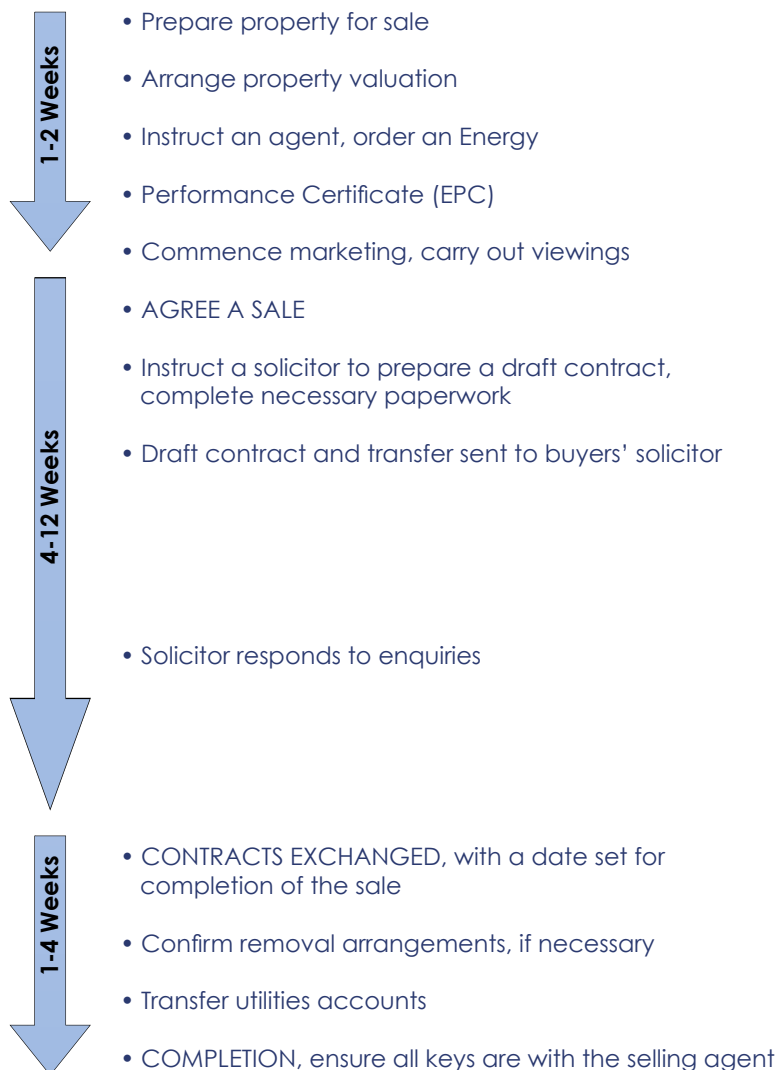
Remember - these tips also help to show your property off at its best for photos, as well as viewings



The Selling Process

Having taken the decision to sell your property, the length of time required to effect a successful sale can vary - from six weeks to several months, depending on the circumstances of each of the parties involved and particularly on the length of any related "chain" of sales. As a property vendor, there are certain steps that you can take to make the process more efficient, although many of the key milestones typically happen at reasonably predictable intervals, as indicated below. Both prospective vendors and purchasers are encouraged to become familiar with the process, so as to know what to anticipate at every step.

Selling



Buying

- Initial research into desired area
- (Obtain mortgage agreement in principle with chosen lender)
- View suitable properties
- AGREE A PURCHASE
- Supply proof of funds to selling agent
- Instruct solicitor/conveyancer, searches applied for
- Arrange a survey (and begin full mortgage application, if necessary)
- (Mortgage lender instructs valuation of property)
- Solicitor checks title and searches, raises enquiries with vendors' solicitor
- (Lender approves your mortgage)
- Conveyancer reports to you, approves the contract and transfer
- Transfer your deposit to your solicitor
- CONTRACTS EXCHANGED, with a date set for completion of the purchase
- Confirm removal arrangements, if necessary
- Transfer utilities accounts
- COMPLETION, pick up keys from the selling agent

Quick reference - Stamp Duty Land Tax (SDLT)

This is the taxation on property when purchased, payable by the purchaser. The amount of tax is determined by the purchase price of the property and divided into thresholds, as follows, with only the portion over the threshold being subject to the higher rate of tax:

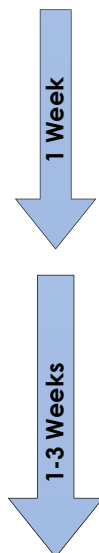
£0 - £125,000	0% (no tax)	£925,001 - £1.5 million	10%
£125,001 - £250,000	2%	> £1.5 million	12%
£250,001 - £925,000	5%		

Thank you so much for all your help and guidance... Ward & Chown have been fantastic... You have made the process a lot less stressful than it could have been."
- Mr and Mrs T

The Letting Process

The letting of a residential property is almost always a more rapid exercise than the sale of a property, although similar milestones exist within the process that dictate how quickly a property can be let and occupied. A guide to the expected timeline is provided below.

Landlords



- Prepare property to be let
- Organise an EPC and Gas Safety Certificate
- Arrange rental valuation
- Instruct agent
- Commence marketing, conduct viewings
- FIND SUITABLE TENANTS
- Agent prepares tenancy agreement
- Agent undertakes referencing of prospective tenants
- Agent prepares inventory
- RELEASE KEYS TO TENANTS

Tenants

- Initial research into desired area
- Conduct viewings of properties
- FIND SUITABLE PROPERTY TO RENT
- Pay referencing fees
- Sign tenancy agreement, pay deposit
- PICK UP KEYS FROM AGENT

Quick reference - Energy Performance Certificates (EPCs)

EPCs are produced to show potential buyers the energy efficiency of a particular property and are calculated by measuring various factors, such as the floor area, level of insulation, quality/age of glazing and method of internal heating.

They are a legal requirement for the majority of residential and commercial properties offered for sale or to let in the UK.

(Grade II Listed properties, for example, are exempt).

The rating is divided into bands, with "A" being the highest and "G" being the lowest.

Within a full EPC report are recommendations for improvements that could be made to increase the energy efficiency of the assessed property, lower its carbon footprint and reduce the homeowner's energy bills.



"Joe and the Ward & Chown Lettings team were brilliant in helping us find the right property for our family. Our happiness was paramount and they looked after us throughout. We have no problem in recommending Ward & Chown for their service, dedication and care." - Mr T-Y



Homemover's Checklist

Once you have agreed a move there are certain final steps that are important to take, in order to ensure that your move runs as smoothly as is possible. Preparation is the key to minimising hassle and the reminder list below may help to organise the closing stages of your move and prompt you to check off those last few tasks either on or before the big day.

	✓		✓
Obtain quotes for removals		Inform the following	
Book removals		- DVLA	
Take final meter readings		- car insurance	
- water		- bank/building society	
- electricity		- local authorities at old and new addresses	
- gas		- schools	
Establish new accounts for utilities		- credit card provider	
- water		- doctor/pharmacy/dentist/vet/optician	
- electricity		- employers	
- gas		- TV licensing	
Cancel telephone connection		- online shopping accounts	
Set up new phone line		- store cards	
Transfer insurance		- mobile phone contracts	
		- gym/sports clubs	

Are you thinking of selling or letting your property?

For a free market appraisal and valuation, with honest advice, contact us today:

Residential Sales (Tavistock): 01822 612458

Residential Sales (Yelverton): 01822 856370

Residential Lettings: 01822 619818

Land and Farm Sales: 01822 610080



Quote "W&C - GTMH" when you call for a reduced commission for residential sales.

Sound, knowledgeable, progressive... the perfect partner

It is a popular misconception to believe that accountants are only needed by people who are in business.

In today's environment where financial legislation is subject to change on a regular basis, an accountant can prove invaluable.

This applies whether you operate a business or indeed are a member of the general public.

Potter Baker Chartered Accountants is an established accountancy practice serving a wide range of clients, from individual tax payers, the self employed and small to medium sized businesses.

Since 1996 when self assessment was introduced there has been more confusion than ever before. The self assessment formula was introduced to help businesses with their tax returns.

The actual result has been far from this and people have in the main been totally confused.

Accountants such as Potter Baker Chartered Accountants are knowledgeable about this area and more than able to help you complete the required forms.

They have the expertise and experience to advise their clients on all aspects of accountancy and taxation.

They can help you fill out your self assessment form and complete your VAT returns ensuring that everything is done correctly and on time.

They also provide a complete range of accountancy services to individuals and businesses large and small in the Tavistock and surrounding area.

We all have an overwhelming desire to make our money work for us in the best possible way and this being the case you should contact Potter Baker Chartered Accountants today.

They look forward to working with you and are confident in the knowledge that you will soon become another satisfied client.

Potter Baker
Chartered Accountants

Bedford Chambers, Bedford Square,
Tavistock, Devon, PL19 0AD
Tel: 01822 613167
Email: tavy@potterbaker.co.uk
www.potterbaker.co.uk





W. McMullin & Sons – Getting you moving

Moving home can seem a daunting prospect for many of us, however, the actual move can be left in the hands of a company that you can completely trust to do the job properly.

This family run business is **W. McMullin & Sons** based in Plymouth. The company has all the skills, equipment and experience you will ever need plus many years experience.

They offer their services to both domestic and business clients and can move a whole home or just a single item. One of their areas of expertise is in the safe removal and transportation of unusual and fragile items.

They offer a full packing service or can, if you wish, just supply the packing cases so that you can pack yourself. The company can deliver locally, across the United Kingdom, or even, arrange removals further afield if required.

Once you have made your enquiry, you can expect to receive all the help and guidance you will require, together with a free of charge consultation and quotation.

All their staff are full time, trained and accredited. They appreciate they are dealing with your personal possessions and ensure this is handled in the right way.

There are occasions when there is a gap between moving out and moving in and you may have to store all or part of your belongings.

W. McMullin & Sons have the answer and can arrange a storage facility, whether this is on a short term or long term basis.

For all your storage, removal and specialist needs you should contact W. McMullin & Sons. They have the experience to make sure everything goes to plan.



M028



W. McMullin & Sons
REMOVALS & CONTAINERISED STORAGE

27 Desborough Lane, St Judes,
Plymouth, PL4 9PJ

Tel: 01752 660 874

Email: info@wcmcmullinandsons.com

www.wcmcmullinandsons.com

The complete Flooring Specialist

If you have just redecorated your property and are left pondering where to purchase a new carpet or floor covering to compliment the new décor, then a visit to **Tavistock Carpets** in Tavistock is highly recommended.

They are specialists in domestic and commercial flooring and have many years experience.

They carry a large selection of samples in their showroom and are happy to provide their customers with free, no obligation, advice and estimates.

Having built up an enviable reputation, they quite rightly are proud of the fact that the majority of their new business comes from personal recommendations and referrals.

Customers can be assured that all work undertaken will be carried out to the highest standards and that high pressure sales are definitely not part of their agenda.

Tavistock Carpets will give you all the advice, guidance and reassurance you need when choosing your new carpet, vinyl, engineered wood or laminate flooring.

Carpets: They have many different styles of carpet in their large showroom, from the popular wool twist to a textured loop carpet, stain resistant and natural Coir, Sisal and Sea Grass.

Vinyl: If vinyl is what you are looking for, they have a wide choice of designs from respected manufacturers such as Rhinofloor, Gerflor, Beauflor and Karndean.

Laminate and engineered wood flooring: On display in the showroom is a wide range of laminate and engineered wood flooring from Quickstep. Choose from planks and tiles, wide and narrow, modern and traditional. There is a Quick-Step floor for every room.

Rugs: From traditional Chinese and Indian designs through to more contemporary Wilton rugs and shaggies, Tavistock Carpets stock rugs in various colours and sizes.

Once you have selected your flooring, Tavistock carpets will arrange for their skilled floor layers to visit and fit your beautiful new flooring. All their work is to the highest standard and is fully guaranteed. Their friendly fitters can also help with moving your furniture and removing your old flooring to make the process as stress free as possible.

Why not give one of Tavistock Carpets flooring specialists a call today to discuss your upcoming refurbishment. Alternatively you can visit their web site and explore some more exciting ranges that are available.

TAVISTOCK® CARPETS

1 West Devon Business Park, Tavistock,
Devon, PL19 9DP
Tel: 01822 614 537
Email: sales@tavistockcarpets.co.uk
www.tavistockcarpets.co.uk





Where can you find the Kitchen of your dreams?

Every year thousands of homeowners take the decision to improve their home and their quality of life by having a new kitchen fitted.

For many people this is the most important room in the house where the family spend a great deal of time. The kitchen is an area which can be used for entertaining, relaxing or working.

If you are looking for something different, unique even, then look no further than **Nathan McCarter Joinery**. They are one of the areas favourite suppliers and installers of quality fitted kitchens.

Their designers and craftsmen work together to combine style and individuality with traditional skills and painstaking attention to detail.

They believe in teamwork with the most important player being you. Your ideas and tastes give them the inspiration to create a unique area which is built to the highest standards of design and workmanship, specifically for you.

All their kitchens are installed by their own highly trained and experienced installers and not by sub-contractors.

Whatever your choice, wooden or painted, contemporary or period, they will design an original layout that takes into account every aspect of space, light and function. They have no "production line," or production line mentality.

When you buy a kitchen from them, you gain much more than an efficient work space, you gain a room that is tailored to your lifestyle.

It will be tough enough to withstand almost anything you can throw at it, yet still comes stylishly equipped with all the latest technology.

Nathan McCarter Joinery hold to the traditional values of high quality workmanship and value for money. As part of their full design service they take time with you, the client and listen carefully to everything you say.

They work with you to ensure that each kitchen will reflect your own personal style, and that you will want to show it off to friends and family.

They realise how important it is to get every detail right in your new room especially as it should last a lifetime. You can contact them on the details shown below.



Unit 3, Wilminstone Industrial Estate,
Tavistock, Devon, PL19 0FD
Tel: 01822 615 010
Email: info@nathanmccarter.co.uk
www.nathanmccarter.co.uk

A friendly professional service

When you move into your new home you will inevitably want to stamp your individuality on it and will have a few projects in mind. You may be looking to extend or renovate a room or even need new doors or windows throughout the house.

Nathan McCarter Joinery based in Tavistock have many years experience and can purpose build almost anything from wood.

They are proud of the fact they retain the time honoured traditions of quality and customer service.

All their timber is purchased from sustainable forests and their waste sawdust is also turned into briquettes for heating fuels for wood burning stoves.

The ethos of the business encompasses time honoured values with modern and progressive thinking, both of which have been embodied in the business since it was first established.

Whilst this thinking underpins everything they do, they also appreciate that their clients should expect honesty, integrity and the use of highly skilled traditional tradesmen in providing an excellent product.

Being a business which thinks their customer is their most important asset, they have adopted certain standards which they believe are important.

Manufactured Windows and Doors

Their windows and doors are constructed with traditional mortice and tenon jointing from English and European oak and imported hardwoods such as iroko and sapele from sustainable sources. All of their windows and doors can be manufactured to any size required. Using modern adhesives give added strength and with modern machinery having accurate manufacturing tolerances, they produce windows and doors that have a very long life.

The business is diverse and some of their other services are listed below.

- Oak windows and doors
- Built in and fitted furniture
- Window frames
- Hardwood conservatories and many more

Nathan McCarter Joinery will provide you with references from previous jobs they have undertaken. Indeed much of their work comes either from repeat work or direct recommendation.

The business has prospered and grown, providing quality workmanship at realistic and affordable prices. Being a company who put their customers first, they are only too happy to discuss your needs and answer any questions which you may have.



Unit 3, Wilminstone Industrial Estate,
Tavistock, Devon, PL19 0FD
Tel: 01822 615 010
Email: info@nathanmccarter.co.uk
www.nathanmccarter.co.uk



NATHAN McCARTER
JOINERY
& FURNITURE



QUALITY IS REMEMBERED
LONG AFTER THE PRICE
IS FORGOTTEN.

”

WWW.NATHANMCCARTER.CO.UK



Harmony – The choice for the discerning

Without light we cannot see yet people spend a lot of time, effort and money on decorations and furnishings with little consideration for the light sources that will ultimately illuminate their most expensive asset.

There are now so many different types of lights and lamps available and an almost infinite variety of styles that a visit to a specialist such as **Harmony** is essential if you want to achieve the optimum effect.

The business has a large and impressive lighting showroom in Tavistock and has been supplying home owners with a wide range of lamps and light fittings for more than 20 years.

If you are moving into a new home and seeking to renovate it then it is never too early to plan your lighting scheme.

A home consultancy service is available, where a selection of fittings can be brought to your home for approval.

After consultation, they can prepare a lighting scheme and are happy to work directly with their clients or will liaise with their architect, interior designer, garden designer or contractor.

With fast delivery, competitive prices and a bespoke in-house light consultation service Harmony are truly a one stop shop. The business also have an amazing display of unusual mirrors, occasional furniture, ornaments and gifts.

Harmony will show you just what they can do for you.

HARMONY

Lighting - Occasional Furniture - Mirrors - Giftware

Barsand House, Pym Street, Tavistock,
Devon, PL19 0AW

Tel: 01822 618 933

Email: enquiries@harmonytavistock.co.uk

www.harmonytavistock.co.uk

Key Solutions Locksmiths - Your first choice for security

After moving into your new home or business and enjoying your new surroundings, take a second to consider, who else may have a key to your property?

Have you considered there may be six or more sets of keys out there somewhere, but you have no idea where they are or who has them?

Many home owners feel a lot more secure in the knowledge that they have total control over their keys and are the only ones who have access to their home.

Similarly, businesses hold a great deal of sensitive documentation, not to mention valuable computer equipment.

Key Solutions Locksmiths always recommends new home owners, tenants and businesses to change the locks as soon as they move in.

In today's world where crime seems to be becoming ever more common place, should we really leave anything to chance?

The business considers your home security is their prime concern, from cutting keys and the supply and fit of new locks, to lockouts, lost keys, seized or broken locks and keys, property stewarding work and domestic key holding. Rest assured Key Solutions Locksmiths have your peace of mind as their priority.

Some of the services they offer include:

- UPVC Doors, Window Locks and Window Mechanisms
- Wooden Door and Window Locks
- Multi-Lock Specialists
- Safes
- Key Cutting
- Car Keys
- Security advice and much more

With over 7 years experience and operating from their shop on Outland Road, they are a fully mobile 24/7 locksmith service, also covering the surrounding areas.

The company offers domestic, residential and business security advice coupled with a rapid response in case of emergencies. Security products, advisory consultations, estimates and quotations are available on request.

Assure yourself of complete peace of mind in the knowledge that the only keys to your premises are owned by you.



200 Outland Road, Plymouth, PL2 3PE
Tel: 01752 771 648
Mobile: 07980 788 458
Email: keysolutionsplymouth@gmail.com
www.keysolutionsplymouth.com





LPPM - Property Maintenance and Home Improvement specialists

Buying a home is probably the biggest purchase you will ever make and looking after this asset is essential. There are so many areas which will need maintenance and repair to keep them in top condition.

Failure to keep on top of the basics can be a false economy that will lead to costly repairs in the future.

The answer is to contact **LPPM** who are based in Plymouth. The business offers total peace of mind when it comes to choosing a quality property maintenance company.

They have built up an excellent reputation in the local area and now receive recommendations from satisfied customers which speaks volumes about the quality of their work. They are the key to safe and reliable property maintenance and management, covering all aspects of building maintenance and caretaking.

Whatever your requirements they have the expertise to satisfy your needs quickly and to a very high standard. They will agree a price and a timescale which is convenient to you.

LPPM are a company who are small enough to care and large enough to cope and you would do well to contact them and let them show you what they can offer.

We have all invested a great deal of money in our homes and the last thing we need is something undermining this.

More and more home owners are contacting LPPM and asking them to look after their investment.

Would it not be wise for you to give them a ring and ask for a free of charge quotation? Whatever your need, remember the name LPPM and you can be assured of a favourable outcome.



22 Highclere Gardens, Widewell,
Plymouth, PL6 7EA
Tel: 01752 240 511
Mobile: 07834 830 123

WDL Services - For all your Water, Drainage and Landscaping services

Like every other room in your house, your garden needs to be furnished in order for it to be a functional area and if you are looking for ideas and inspiration, then **WDL Services** are highly recommended.

This area should be treated as an outdoor room with huge potential for many uses depending on your lifestyle – relaxing, eating, playing and entertaining.

With over 22 years experience, WDL Services is a company who are passionate about delivering high quality landscaping solutions. They undertake a wide range of projects, both domestic and commercial, throughout Yelverton and the surrounding areas.

If you have a particular look in mind then feel free to share your ideas with them, whether you are wanting a drain repaired or a complete wall replaced, they are here to help.

Their services include:

- Drainage Repair and Servicing
- Water Systems
- Landscaping Design
- Hard Landscaping
- Maintenance, Patios and more
- Dry Stone Walling
- Mortared Stone Walls
- Brick, Retaining, Pond and Patio Walls
- Rockeries

They pay great attention to detail and the company has a very thorough quality control policy and comprehensive company insurance. All their work is fully guaranteed.

For a beautiful and functional, well maintained garden, contact WDL Services or alternatively visit their web site at www.wdlservices.co.uk



Flat 2, Rookham Hall, Yelverton, PL20 6DT

Tel: 01822 855 501

Mobile: 07864 003 751

Email: lab.jeff@yahoo.co.uk

www.wdlservices.co.uk





Quality Metalwork can make such a difference

Like any material in our homes and businesses, the skillful use of metalwork work can enhance and beautify our surroundings.

Princetown Forge is located in Devon, have over 75 years of combined experience and is well known for the many projects they have undertaken throughout Cornwall and further afield.

They specialise in:

- Gates and Railings
- Fire Escapes
- Handrails
- Bell Brackets
- Fire Pokers
- Log Turners
- Weathervanes
- Juliet Balconies
- Security Grills
- Metal Walk Ways
- Interior Accessories and much more

You may well have decided what you are looking for, or indeed, you may have a concept, but no idea how to achieve the end result.

Princetown Forge will be with you every step of the way. They will listen carefully to your requirements, suggest the best way to achieve your objective and then work with you to decide on a strategy.

Having the capability to design, manufacture and install independently, they approach every project with confidence and creativity.

They are highly skilled and experienced steel workers and gate makers to both the domestic and commercial market, specialising in bespoke made to measure steel work manufactured and delivered direct from their workshop.

Functional metalwork should still look stylish and complement its environment. They are skilled in assessing your needs and designing a solution which will not only enhance your building or project, but last a lifetime.

The attention to detail and demand for perfection ensures that from your initial brief to the final installation, client satisfaction is guaranteed.

When you contact Princetown Forge you are sure of a satisfactory outcome.

Princetown Forge

F.Luckham Hall, Station Approach, Princetown,
Devon, PL20 6QY
Tel: 01822 481 715
Mobile: 07501 313 807
Email: adgecutler1952@yahoo.co.uk
www.princetownforge.com

Why pay main dealer prices?

Sometimes when you walk into a business, you just know you have made the right decision and that you are going to be treated properly.

A.J. Motors (Plympton) Ltd is a family run business and was established over 25 years ago. The business which can be found on Market Road in Plympton is very typical of what you might expect.

Right from the start you get the impression that this is a garage you can trust, somewhere which really cares about their customers and the work they carry out for them.

They are a Servicesure Autocentre and are also subscribed to the Motor Industry Code of Practice for service and repair.

The workshop is adequately equipped with all the latest technology, tools and ramps, the staff are experienced and knowledgeable and are ready to come to the aid of the motorist.

With over 47 years experience, the business has been established on a very simple philosophy which is, to offer the very best in service to their customers.

As with most garages, they are able to offer the full range of services you would expect, however, the business has been taken to another level and insists that the customer and their needs must come first.

All the staff at A.J. Motors (Plympton) Ltd are properly trained and supervised. They work very hard and are all motivated and happy. Everything about the business tells you that you are dealing with a totally professional company. That alone is a reason to use their services.

A.J. Motors (Plympton) Ltd provide the following:

- Servicing and Repairs
- Clutch Replacement
- Engine Management and Diagnostics
- Wheel Alignment and Balancing
- 1200 Miles/12 Month Guarantee on all repairs
- Air Conditioning Recharge Service
- Brakes and Shock Absorbers
- Fuel Contamination and Drain off Facility
- MOT Preparation and much more

If you are wanting a job doing correctly and at a reasonable price, give A.J. Motors (Plympton) Ltd a visit and let them take care of you.

A.J. Motors (Plympton) Ltd

27-29 Market Road, Plympton,
Plymouth, PL7 1QW
Tel: 01752 345 359
Email: ajmotorsltd1@btconnect.com
www.garage-services.co.uk/ajmotorsltd





Save in excess of £200*
on your pet care
Join the Healthy Pet Club TODAY!
Ask at reception for details

Cut the cost of
your pet's health care
YES, REALLY!

From just £9.99 a month
Including vaccinations,
flea and worming and
lots more savings!



Join the club
AND START SAVING!
www.thehealthypetclub.co.uk



*Cutting the cost
of veterinary care*

The Healthy Pet Club loyalty scheme is run by CVS UK Limited for its veterinary practices nationwide. *Sample savings based on small dog weighing up to 10kg. Benefits received under the HPC loyalty scheme include: initial vaccination (including Kennel Cough), year's flea and worming medication, microchip, 20% off neutering, 20% off selected feline medication, 10% off products & services, 20% off wellness test and unlimited nail clipping. The cost of purchasing these goods and services separately based on average prices charged across a sample of 25 CVS practices would result in an average annual savings in excess of £200. Benefits, costs and savings vary depending on the type and size of your pet. Full details available at www.thehealthypetclub.co.uk



Westmoor Veterinary Hospital

Westmoor Veterinary Hospital is a small animal practice providing an excellent and professional standard of care to their patients and their owners in a friendly and welcoming manner. The practice has been serving the Tavistock area for over 100 years and their dedicated vets and nurses provide a very experienced pet care team. Their aim is to treat every pet as if they were their own.

As a Royal College of Veterinary Surgeons (RCVS) certified Veterinary Hospital their outstanding facilities include digital X-ray and ultrasonography, a fully equipped laboratory, air conditioned kennels and operating theatres, along with 24 hour on site care. The practice is probably one of the best equipped and modern practices in the area. All of this ensures your pet will receive first class modern treatment and the highest quality of care available.

The veterinary and nursing team are supported by fully trained receptionists. The team is led by the Practice Manager and Clinical Director who are always available to answer any queries you may have. All staff regularly attend training courses to ensure the practice remains at the forefront of treatment and care of their patients. Their veterinary surgeons are experienced in all fields but also have areas of specialist interest, including ophthalmology and internal medicine.

The practice is open from 8.00am to 7.30pm weekdays offering appointments from 9.00am to 7.00pm and Saturday 8.00am to 1.30pm offering appointments from 9.00am to 1.00pm.

The practice also care about what happens to your patients after normal working hours and as such provide their own 24 hour on-site emergency care service. The team of qualified nurses provide on-site 24 hour care for in-patients. Therefore you can be rest assured that your pets are receiving the best care possible should they have to be hospitalised at the practice.

The practice prefer to examine your pet at the surgery, where they have the facilities, equipment and trained staff to be able to give your pet the best treatment available, however, home visits can be arranged by contacting the practice.

A wide range of investigations can be performed on-site allowing the staff to evaluate your pets' health promptly. The practice is equipped with the latest digital x-ray equipment/software, 2 ultrasonography machines for general use and heart evaluations, modern dental facilities including xrays, endoscopy, in-house laboratory and access to external laboratory for more complicated tests (normally 24hr turn around time), ECG and the most up-to-date theatre equipment including the latest anaesthesia monitors (pulse oximetry, blood pressure monitoring, capnography) and most importantly Bair Huggers which provides clinical warmth to the animal before, during and after surgery. You can be sure that your pet receives the best that modern veterinary medicine can provide.

The practice specialises in the treatment of Veterinary Ophthalmic conditions and provides the highest level of care and treatment for a wide variety of eye conditions in domestic animals, including cataracts using phacoemulsification. The practice provides a dedicated second opinion service, therefore the practice sees patients referred by their first opinion vet.

The practice is also able to provide Eye scheme testing. The scheme exists to enable pedigree dogs to have their eyes examined for the possible presence of hereditary eye disease prior to breeding. Numerous hereditary eye diseases are recognised in a wide range of breeds. Prevention is obviously better than cure and it makes very good sense to screen dogs for such diseases prior to breeding. Many of the diseases are serious and many are indeed not curable at all. There is a small panel of specialist veterinary ophthalmologists authorised to carry out tests under the scheme and Chris Warren is a member of the panel.

The veterinary nurses run free nursing clinics daily and are always available to give advice on all aspects of pet care such as weight control, worming, dental and flea treatment. They also provide more specialist clinics including diabetes, renal, senior health and nutrition. Puppy parties are run at the practice to encourage your puppy to become a happy well socialised pet and to offer advice during those first 6 months.

For clients that are new to the area, the Westmoor team would like to invite you and your pet to come and meet the team and have a look around the facilities.

Remember, friendly and knowledgeable staff are always available for help and advice.



WESTMOOR
VETERINARY HOSPITAL



1 Brook Lane, Tavistock, PL19 9BA

Tel: 01822 612 561

Fax: 01822 618 283

Email: westmoorvets@hotmail.com

www.westmoorvets.com

Come and share the cycling experience...

Dartmoor Cycles is a progressive business, excited to look to the future and introduce innovations both in terms of what they are able to offer their customers, and how the company is run.

They have a massive range of bikes from all the leading manufacturers which is backed up by a substantial range of accessories.

The business has many years experience and also offer a repair, hire and a custom building service.

Dartmoor Cycles has been established on a very simple philosophy which is to offer the very best in service to their customers.

As with most cycle shops, they are able to offer the full range of services you would expect, however, the business has been taken to another level and insists that the customer and their needs must come first.

All the staff at Dartmoor Cycles are properly trained and supervised. They work very hard and are all motivated and happy. Everything about the business tells you that you are dealing with a totally professional company. That alone is a reason to use their services.

If you need a cycle and at a reasonable price, give Dartmoor Cycles a visit and let them take care of you.



6 Atlas House, Tavistock,
Devon, PL19 9DP
Tel: 01822 618 178
Email: shop@dartmoorcycles.co.uk
www.dartmoorcycles.co.uk





Notes

Viewing Appointment Record

This Guide to Moving Home has been prepared for WARD & CHOWEN of Tavistock and Yelverton by
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