

ALL ABOUTETR

We trust you are totally satisfied with the work and service we have carried out on your behalf.

As a company, we take great pride in the standard and quality of our work, indeed for over twenty years, customer satisfaction has rated very highly on our list of priorities. It is for this very reason this handbook has been produced and is being made available.

We have become recognised as a quality supplier of tyres, exhausts, batteries, brakes, shock absorbers and alloy wheels, however we also appreciate that you, as a customer, have other motoring related needs. Within this handbook, you will find our definitive list of who to contact for products and services not available from ourselves.

The handbook has also been designed to help you make significant savings on a variety of different products and services. Look out for vouchers and use them to cut the cost of motoring. Use them with us next time you visit, or use them with any featured businesses and start making real savings now!

You will also find a number of editorial features concerning various aspects of motoring and these are designed to be helpful and informative. We trust you will also find them interesting.

Once again, thank you for visiting us today, and until you call again, may we wish you a safe journey.

WHY CHOOSE US?

- WE ARE DEDICATED TO CUSTOMER SERVICE•
- WE BUY IN BULK SO YOU CAN ENJOY GREAT VALUE
- WE BELIEVE CUSTOMER SATISFACTION IS EVERYTHING
 - WE ARE COMPLETELY AND ENTIRELY INDEPENDENT •
- OUR STAFF ARE TRAINED TO THE HIGHEST OF STANDARDS •
- WE ALWAYS ENSURE WE ARE ENVIRONMENTALLY CORRECT
 - WE CARRY ALL THE LEADING PRODUCT NAMES
- WE HAVE COMPETITIVE OFFERS FOR CUSTOMER LOYALTY
 - WE REALLY CARE ABOUT THE SERVICE WE PROVIDE



OUR SERVICES

- CAR, VAN AND 4X4 TYRES
- COMMERCIAL AND INDUSTRIAL TYRES
- FULL EXHAUST SYSTEM AND CATALYTIC CONVERTER REPLACEMENTS
- FULL BRAKE SYSTEM FITTING AND SERVICING
- FULL SUSPENSION SYSTEM WORK
- 2 AND 4 WHEEL LASER ALIGNMENT
- FULL VEHICLE GEOMETRY
- MOBILE TYRE FITTING
- COMPREHENSIVE MECHANICAL REPAIRS





BATTERY REPLACEMENT



NEW & PART Worn Tyres



TYRE PRESSURE MONITORING



WHEEL ALIGNMENT



SUSPENSIONS



EXHAUST REPAIR



ALLOY WHEELS



CAR TUNING



DON'T BE NERVOUS ABOUT YOUR MOT

With the vast numbers of vehicles on our roads today, it makes sense that there should be a regular check to make sure that they are road worthy. This annual check is called the MOT and it applies to all vehicles aged three years and over. It is a stringent test covering a number of points and usually takes approximately 40 to 50 minutes.

Some of the areas the garage will look at on your vehicle are listed below:

- Tyres
- Wheels
- Wheel Bearings
- Shock Absorbers
- Suspension
- Fuel Tank
- Brakes
- Seat Belts
- · Lights and much more

ALAN'S MOT CENTRE

There are a number of areas that will be checked and they must all conform to and be in accordance with clearly defined guidelines.

Alan's MOT Centre has been established for over 66 years and have built up an enviable reputation for the quality of work they carry out.

If your vehicle should fail the MOT, Alan's MOT Centre will test it again free of charge as long as it is returned to them within fourteen days of the original test.

The MOT is a legal requirement, but with some common sense, it should be a painless experience.



122-124 Livingstone Road, Blackpool, FY2 5GS Tel: 01253 699 234

Email: info@vividmotorcycles.co.uk www.vividmotorcycles.co.uk



THE IMPORTANCE OF SERVICING

There is an old saying I grew up with as a lad which went along the lines of, if it aint broke then don't fix it. This may well be true in some circumstances, however, it could not be further from the truth where the car servicing is concerned. It is vitally important that you carry out a regular servicing schedule in line with the manufacturer's guidelines.

Despite all the warning, it is still amazing just how many people choose to ignore this advice, they wait until something is wrong, or they do it when they think about it.

If your vehicle is new or is within three years of age, then you could well invalidate your warranty if it is not serviced in accordance with the manufacturer's guidelines.

It also makes common sense that if you follow a regular service routine, you will protect the significant financial investment you have in your vehicle.

Another point well worth considering is the potential damage which will be done to the engine and the constituent parts through neglect. The reason for servicing is quite simple, it allows for regular inspection, resetting and even replacement of the essential components under your bonnet.

Without this regualr inspection, these components will simply continue to deteriorate and their poorer performance will then affect other vital parts and eventually the entire engine could fail.



Genesis Autos are only too pleased to offer you completely free of charge, tests for your brakes and give you adive and guidance on your clutches, so why not take advantage?

Depending on the annual MOT test to highlight potential problems is not sensible. Brakes and cluthes need more regular checks.

These tests are not conditional and are open to anyone. Genesis Autos are also offering discounts on the prices of all brakes and clutches. You would be well advised to visit Genesis Autos at your earliest opportunity and take advantage of these very special offers.

GENESIS AUTOS

76 Montague Street, Blackpool, FY1 9GD Tel: 01253 988 435 Email: info@alans-selfdrive.co.uk www.alans-selfdrive.co.uk





AUTO ELECTRICS - WOULD YOU KNOW WHERE TO START?

I can remember when I bought my first vehicle, that if I had a problem starting the car, I would check the obvious connections.

However, technology has moved on leaps and bounds and things have become far more complicated, but the basic fact remains that if you have a problem with the electrics of your vehicle, you should contact a specialist.

One look under the bonnet is enough to deter most normal people from having a go, but when you realsie that the problem probably lies in a place you cannot even see, then the situation becomes daunting.

One company who does have the ability to rectify electrical problems is Safe Auto Electrical, which is owned by Steve Howden and managed by Gary Hobbs.





The company have an excellent pedigree whether working with the general public or with industry and can handle all aspects of electrical work.

Remember above all, electrical problems as we have heard are problematic and can be very difficult to find and repair. People like Steve and Gary are always on hand to help cure the problem.



Unit 1 St Richard Road, Blackpool, FY7 4BH Tel: 01253 579 006 Email: info@safeautoelectrical.com www.safeautoelectrical.com

A BODY SHOP FOR ALL SEASONS

Being involved in an accident can be a very traumatic experience and can cause a great deal of inconvenience. At this particularly stressful time, you have the right to choose who will carry out your repairs.

You will obviously need a body shop that can be trusted to carry out the work to an extremely high standard with the minimum of inconvenience to you. Avon Autobodies is the body shop you can rely on to provide this.

Avon Autobodies provides a first class service in every aspect of accident repair and is ideally located in Lytham.

The business was started over 15 years ago and has grown significantly in size.

Avon Autobodies has an extensive and fully equipped workshop with highly skilled staff, so whatever the degree of damage to your vehicle, or irrespective of whether you are claiming on your insurance or not, Avon Autobodies should be your first choice of body shop.

You will also find that the business has a fleet of courtesy cars for their customers, (subject to availability).

Hopefully you will never have to contact a body shop, but if you do remember two things, firstly remember your rights and secondly remember Avon Autobodies.







Broken Down - What do you do now?

There is something very reassuring about a company who have taken the trouble to ensure that the needs of their customers must come first. Frank & Son are one such company and it is not surprising to learn that they have been offering a lifeline to their customers for the last sixty five years.

Terry Frank who owns and runs the family based business offers his customers a breakdown and recovery service which will rival any that is available from the national companies.

They appreciate that when people call them, they are in distress and need their help. They also know that breakdowns happen at the most inconvenient times, when it is raining, when we are in a hurry and when we cannot afford to be late.

Frank & Son react to this situation with complete courtesy and control. They will get to you as soon as possible, assess the situation and then drive you to whatever destination you require.

So the next time you need help and you do not know where to look, call Frank & Son and let them take the strain.





Eastwick Drive, Blackpool, FY8 7FT Tel: 01253 233 112 Email: info@frank&son.co.uk www.frank&son.co.uk

BUYING A USED CAR NEED NOT BE A GAMBLE

It is true that in the past, used car salesmen have not had the best of reputations, but times have changed and so have they.

Legislation has ensured that the rogues within their ranks have gradually disappeared over the years.

For anyone who is looking for a good deal on a used car, they could do a lot worse than contact their local dealer.

One of the most reputable dealers in the Lancashire area is Meaden Motors. The business has been established for many years and is proud to promote itself as a company who believe that the customer must come first and be offered the very best of products and services.

MEADEN MOTORS

Unit 1, Meaden Road, FY2 7HW Tel: 01253 544 322 Email: sales@meadenmotors.com www.meadenmotors.com



WHY CHOOSE MEADEN MOTORS?

OVER 100 QUALITY USED CARS ON DISPLAY

A POLICY OF PART EXCHANGE IN MOST CASES

YOU WILL BE FREE TO CARRY OUT YOUR OWN INSPECTION

TEST DRIVE YOUR CHOSEN CAR WITH THE SALESMAN

LOW RATE FINANCE PACKAGES AVAILABLE

FULLY SERVICED VEHICLE PRIOR
TO BEING COLLECTED

FULL WARRANTY WITH PURCHASED VEHICLE



EXCELLENCE IN AUTOMOTIVE SECURITY

Car theft is a relatively common form of crime in our society today which is rather puzzling when you consider that technology now affords us some very sophisticated weapons in our fight against the common thief.

This is sad, because it is so preventable. Bearing this in mind, you would be surprised by the number of cars in the local area who do not have a stable security system fitted, even though the cost is so affordable.

Established in 1973, Select Security is a trusted provider to vehicle manufacturers and the aftermarket for Cars, Vans, HGV's, Plant, Motorhomes, Caravans, Motorcycles and Marine Craft.

They supply alarms, tracking services, dash cams and glass door sensors all of which conform to British Standards.

Their in-house team, design hardware and software in accordance with ISO/TS16949 standards, allowing rapid concept to prototype development. Small or large volume manufacturing is carried out in their state of the art production facility. Select Security manufacture products sold across the globe with clients such as Aston Martin, Subaru, Toyota, Isuzu, BMW Motorrad, DAF Trucks, Leyland Trucks, Iveco, Norton and Triumph Motorcycles.

If you require any security work you would be well advised to contact the company and discuss your requirements with them.





DentAway

The minor car body repair specialist

Any damage to your pride and joy can be devastating, both for yourself and your finances. Taking your car to a body shop or even doing the job yourself, is very expensive and can have limited results.

Established for many years and as the originators of minor automotive paint repair technology, DentAway have built a fantastic reputation for providing high quality repairs to minor car paintwork scratches, bumper scuffs, alloy wheels, smart repairs and dents to car body work, eliminating the inconvenience and potential expense of using a body shop.

Their customers benefit from a fantastic local service backed up by a nationally recognised brand with extensive industry experience.

Professional repairs carried out using DentAway's system, preserves the integrity of the car's original paintwork and therefore its value.

It is no surprise that DentAway specialists regularly carry out work in the motor trade for premier brands such as Mercedes, Audi, Ferrari, BMW and Porsche.

They offer repairs at their workshop throughout the UK and even at your home or workplace. They also have courtesy cars to keep you moving.

They repair all types of car damage including:

- Car exterior damage
 - Dents
- Damage caused by vandalism
 - Stone chips
 - Parking damage
- Fading caused by sun bleaching
- Damage caused by bird droppings
 - Accident damage
 - Alloy wheel damage
 - Offer a same day service
- Supagard paint sealent protection

Dentaway should be your first choice for car repairs because:

- Repair lease cars
- Add value to your car
- Offer a full lifetime guarantee





DentAway

Scratches and scuffs won't dent your pocket









Tel: 0800 457 987 Email: info@dentaway.co.uk www.dentaway.co.uk





An Obsession With PERFECTION

Gleams Detailing was born out of one man's obsession. Founder Ian Smith started cleaning cars when he was 15 and used the money to become a professional mountain biker.

The cars soon became more than just a means to fund his hobby though; the more he cleaned, the more he sought perfection and it became clear that the bucket, sponge and leather were not enough. He started to learn about the paint properties of different marques and models and then moved onto learning about paintwork whilst working as a trainee at a body shop, and a few years later started his own company and became one of the regions leading car detailers.

Today there is nobody who can match lan's obsession and expertise when it comes to car detailing. That is why, when you book your car in at Gleams Detailing, you have the confidence of knowing it is lan who will be taking care of it. In lan's world, only the best will do.

This principle applies to the materials and tools that lan uses in his new state-of-the-art studio in Lytham.

Whether you have just bought the car of your dreams or you have a classic car that deserves some much needed love and attention, Gleams Detailing will see that it gets the treatment it deserves.



Gleams

Unit 7 Tank Industrial Park, Lytham, FY5 6HG
Tel: 01253 789 009 • Email: info@gleams.co.uk • www.gleams.co.uk









THE FULL VALETING PACKAGE

Established 30 years ago, UK Valeting is the epitome of a family run business. Built from the ground up, UK Valeting is now a second-generation business. Run by the founder's two sons, they have developed the reputation of excellent customer service established by their father, turning UK Valeting into a leading provider of countrywide, high quality valeting services.

Despite their considerable growth, customer service remains at the heart of their business.

They would not be anywhere without their customers. That is why they still recognise and uphold the great service that allowed them to expand in the first place. Both sons spent the early years of their careers working in dealerships before

joining their father. They understand how dealerships work and how it feels to be the client – and they pass on this understanding to all of their staff.

Today, they are a multi-million pound organisation, cleaning close to half a million cars a year across the country – from Land's End to John O'Groats.

While their family has now grown to several hundred staff, they all continue to share the family values that they started with – and that will carry on for as long as they operate. So, whatever changes in the next 30 years, their commitment to their customers will not.





SERVICE SCHEDULE

SERVICE TYPE			SERVICE TYPE				
NEXT SERVICE DUE			KM/MILES	NEXT SERVICE DUE			KM/MILES
DATE / STAMP/ SIGNATURE	/	/		DATE / STAMP/ SIGNATURE	/	/	
SERVICE TYPE				SERVICE TYPE			
NEXT SERVICE DUE	/	/	KM/MILES	NEXT SERVICE DUE	/	/	KM/MILES
DATE / STAMP/ SIGNATURE				DATE / STAMP/ SIGNATURE			



NEW TYRES

when bought from ETR Tyres On production of this handbook.

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ALLOY WHEELS

when bought from ETR Tyres on production of this handbook.

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ANY MOT

repair work over £100 when carried out by ETR Tyres on production of this handbook.

Only one single voucher may be used per transaction.

ETR Tyres reserve all rights



TRACKING

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ANY WORK

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ETR Tyres reserve all rights

A FULL 4X4 SERVICE



when carried out by ETR Tyres On production of this handbook.

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NEW TYRES

when bought from ETR Tyres
On production of this handbook.

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ANY MOT

repair work over £100 when carried out by ETR Tyres on production of this handbook.

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ALLOY WHEELS

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On production of this handbook.

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NOTES

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